

October 2008

Dear Matthew,

I just wanted to thank you for your prompt service on a difficult Saturday night. Our drains had stopped working and our tenants could not run any water or use their toilets. You came to our house and quickly determined the reason for the stoppage. At the time we were unaware to the extent of the problem, because prior to this we had been serviced by other companies that had not resolved our problem.

Because of your prompt service, quick analysis and resolution to our problem, our tenants did not have to move out for the evening which made for very happy tenants. Also, the follow-up work you did eliminated the need for costly excavation work. We will happily work with you for ongoing maintenance.

Thank you.

Sincerely,

T.B. Greenwich